



Exceptional Quality | Exquisite Designs | Outstanding Values

JOB DESCRIPTION

POSITION TITLE

Director of Applications, Information Technology

JOB DESCRIPTION

In this mission-critical role, the Director of Applications provides enterprise leadership, strategic direction, and operational oversight of LC's application development and support activities ensuring outstanding delivery, support, and availability of LC's diverse portfolio of custom developed, SaaS, and COTS applications products. This individual will be an expert in Ecommerce, Order Management and will have an understanding of other Retail IT Systems such as Warehouse Management and Enterprise Resource Planning. While primarily at LC, the candidate will work within the larger VGL IT group and will participate in creating the overall technology roadmap.

In this role, the candidate will partner with business leadership to forge strategic plans, align work with technology trends, drive continuous improvement for engineering excellence, foster an agile, collaborative, customer-focused development team culture, and facilitate enterprise-level problem anticipation and resolution. The ideal candidate is an enterprise technologist and leader with both deep and high level software engineering expertise, who can identify and successfully manage through technical and organizational inter-dependencies with diplomacy and tact. Candidates must have a passion for working with both technical engineering and business teams.

JOB RESPONSIBILITIES

- Partner with the LC Ecommerce team to lay out the technical roadmap for that discipline and help drive the Ecommerce revenue from 20% to 50% by 2018
- Oversee complex, cross-functional initiatives that require significant coordination across business disciplines
- Manage, train and motivate IT staff and ensure a proactive approach in supporting other departments to achieve company's goals
- Drive Quality, Flexibility and High Availability concepts in all development and roadmap initiatives
- Implement operational metrics and identify process improvements where necessary
- Actively seek opportunities to develop the business in the digital space
- Responds to request displaying flexibility to the demands of the customer and the business
- As part of the IT Management Team, champion Ecommerce, Order Management best practices for adoption across VGL Group
- Manage strategic partnerships with key vendors. Stay current on the latest offerings on LC vendor platforms and strive to keep LC's implementations as current as possible to optimize TCO
- Work closely with IT Delivery organization to identify and execute the delivery method – waterfall, agile, iterative for each initiative with a focus on quality and speed
- Using DevOps principles, partner closely with the IT Infrastructure team to ensure maximum uptime, performance and speed of delivery
- Manage, mentor and develop technical resources within budget and project schedule
- Identify and provide standards for gathering information for use in trend analysis and reports information to management

SKILLS OR EXPERIENCE

- Minimum of ten years of progressively responsible experience, three years of which have been in a supervisory capacity
- Minimum of 2 years of experience in leading an Ecommerce technical team at a senior manager level

- Minimum of 6 years of experience working with an Enterprise Ecommerce Platform such as Oracle ATG, IBM WebSphere, SAP Hybris
- Minimum 2 years of experience working with Order Management Platforms such as IBM Sterling, Manhattan DOM, SAP Hybris
- Proven ability in using technology to drop bottom line or increase top line business
- Ability to clearly communicate complex ideas and situations to all levels of management
- Experience with large-scale governance programs and enterprise change management
- Project management experience with Waterfall and Agile approaches driving complex, highly-integrated initiatives
- Strong verbal and written communication skills, with ability to communicate effectively with diverse international clientele
- Proven leadership track record at different IT organizational levels
- Ability to adjust and refocus in a dynamic and ever-changing environment
- Must be an action-oriented, entrepreneurial, self-starter individual who can take limited direction and produce tangible results
- Ability to make good decisions in a timely manner based on analysis, experience, and judgment

EDUCATION

Bachelor's degree in Computer Science, Information Systems, or related field or an equivalent combination of education, training, and experience that provides the required knowledge, skills, and abilities.

PREFERRED QUALIFICATIONS

- Master's Degree in Computer Technology, Information Systems, Business, or related field.
- Multi-linguistics is highly desirable; English, Spanish, Chinese, and/or Hindi.
- Experience providing 24x7 on-call support, and can be flexible with on-site work hours.
- Experience with technology supporting TV programming and sales

SPECIAL INSTRUCTIONS TO APPLICANTS

Please note that if we decide to extend an offer to you Liquidation Channel conducts a thorough background check and requires a drug test.

DEPARTMENT

Information Technology

JOB OPEN DATE

August 8, 2016

JOB CATEGORY

Executive

JOB TYPE

Full-Time

JOB CLOSE DATE

OPEN UNTIL FILLED

Liquidation Channel is an EEO/AA employer